



Notification of Pavaso Termination

Wednesday, October 1, 2025

Dear Valued Customer,

Guardian Consumer Services, Inc. ("Pavaso") would like to thank you for being a valued customer. All of us at Pavaso have enjoyed working with you to close real estate transactions electronically. However, after thorough review, the decision has been made to wind down the business operations of Pavaso no later than December 31, 2025. As such, this letter is formal notification of Pavaso's intent to cease all electronic signature services and related business operations, also resulting in the termination of your contract governing the same, concluding not later than December 31, 2025.

If you need instructions regarding how to obtain copies of your transactional recordings of your company's electronic signings done in your company's real estate closings, along with the applicable notary's required notary log, in the Pavaso platform, please contact support@pavaso.com and we will guide you. If you do not require copies now, please note, these real estate closing and notary records will be maintained until deleted in accordance with applicable law and Pavaso's record retention policies.

If you are in need of an alternative provider, ALTA Digital Closings/Remote Online Notarization page (www.alta.org/advocacy/advocacy-issues/digital-closings) has the option to search Digital Closing Vendors.

We are grateful for the business you have placed with Pavaso over the years. Thank you for allowing us the privilege of serving you. Should you have any questions, please contact Pavaso at support@pavaso.com.

Respectfully,

Jay Hollis
EVP and Manager